

CASE STUDY

Kitchen and bathroom manufacturer finds peace of mind with PPS

Company Overview

One of the largest manufacturers of kitchens and bathrooms in the UK, with four sites, based across Yorkshire.

Project Overview

Complete site survey and data log to find the best maintenance and service solution for their production.



What was needed:

After experiencing various site issues, they were looking for a new compressed air supplier to support them with service contracts covering four sites. Being a large furniture manufacturer, it's important for them to have a reliable supply of compressed air, they needed a supplier who could sort out these issues and then keep their system working efficiently for the term of the contract.

What we did:

We data logged the compressors to assess their running and performance, making sure that they were still running efficiently and at optimal level. Alongside this, we carried out a detailed site survey which included assessing sites, machine conditions and performance.

Completing a data log and site survey helped us to assess and propose the most appropriate maintenance and service schedule for their production. The maintenance that they now have in place includes monthly checks which will help prevent any potential breakdowns and downtime.

We also identified and helped out with various other site issues, including: control of compressors, improved optimisation and energy efficiency, sorting out legacy issues, fixing oil leaks, tidying the compressor house, rectifying a faulty dryer and sorting out temporary issues.

We reviewed their pneumatic requirements and now look after all their pneumatic needs - covering breakdowns and looking after service.

Key benefits:



Peace of mind - They have a maintenance contract in place and ongoing support from PPS and our technical team



Ease of budgeting - Fixed payments over an agreed term



Reliability - Breakdowns and downtime should be avoided with the regular maintenance schedule that is in place



Preventative maintenance - Monthly preventative checks included to make sure everything is running at optimal level



AIR PROTECT

This customer is on an AIR PROTECT plan which covers them for routine services, including:

- All consumable spares and labour used during the services
- Valid within the contract run hours
- Valid for three years (also available as one and five year plans)
- Monthly checks (available with this plan on request)
- Annual air leak survey (available with this plan on request)

On average, customers with a compressor service plan in place enjoy 3.5% more production uptime than those without one.

That's 13 days of downtime avoided every year.

Why Pennine Pneumatic Services?

It was important for the customer to find a company that could meet their values. They were keen to find a professional working partnership, backed up with reliability and technical ability.

What attracted them to PPS was their customer service record, reactivity to breakdowns and great communication.

They now can rest assured, knowing that their compressed air and pneumatic needs are well taken care of and looked after.



"Whether it's maintaining our business critical compressed air systems or assisting us to keep on-site pneumatic spare part stock levels up to the standards required, PPS provide a reliable and helpful service that meets our pneumatic needs.

Attending engineers work safely and remain professional at all times."

Engineering Manager

