

## Role: Trade Counter Operative – Pneumatics Team

We're looking for an enthusiastic and driven individual to join our team. The trade counter operative is responsible for serving customers who visit the trade counter to purchase goods – This person is often the first port of call for new customers, so providing a professional and positive impression is key. In this role you will succeed by working closely with the stores team and sharing & promoting best practice with other departments and branches.

**Location:** Based at our Brighouse or Sheffield branch – *One fixed location, roles available at both branches.*

**Job type:** Full time, permanent.

**Working pattern:** Hours 8.30am – 5pm, Monday to Friday, office-based.

**Salary:** Competitive (available on interview).

### Benefits:

- 25 days annual leave + bank holidays
- Workplace pension (matched up to 5%)
- Company healthcare – NHS top-up medical scheme
- Life assurance x 3
- Learning & development opportunities

### Essentials & desirables:

- Customer service background – Essential
- Inventory management software experience - Essential
- Compressed air industry knowledge – Desirable

### Key responsibilities:

- Assisting customers with product enquiries, processing orders and handling payments
- Providing technical assistance and product recommendations
- Managing stock levels by utilising the inventory management software
- Carrying out frequent stock takes
- Maintaining a high level of storage area tidiness
- Processing deliveries and returns

### Skills required:

- Good interpersonal & sales skills
- IT Literate
- Team player
- Organised
- Strong email & phone etiquette
- Customer focused
- Basic maths skills
- Willingness to learn

## Company overview:

Pennine Pneumatic Services Ltd is a specialist provider of compressed air systems - With branches strategically located across the north of England, we are one of the leading providers in the region. We pride ourselves on our commitment to high quality service and customer satisfaction.

Our company forms the Pneumatic Division of the R&G Fluid Power Group – This affiliation brings with it a wealth of resource, expertise, and opportunity for growth.

At PPS, we are committed to fostering an inclusive and diverse workplace. By joining us, you will become an integral part of a dynamic team that not only leads in delivering cutting-edge compressed air solutions but also prioritises ethical, sustainable, and inclusive practices. Your skills and passion will contribute to our ongoing commitment to creating a workplace where everyone is valued, respected, and empowered to thrive.

So, what do we do...

**We supply:** air compressors, vacuum pumps, low pressure blowers, nitrogen generators, chillers, HVAC equipment, pneumatic components, pipework and assembly tools.

**We design and install:** from the compressor room to the factory floor, we plan energy efficient reliable solutions that are installed by our own team.

**We manufacture:** all ductwork is manufactured at our Brighouse branch; the ducting is fabricated to fit perfectly with our customers systems.

**We maintain:** our factory trained Service Engineers keep equipment in top condition with preventative maintenance and are on call 24/7 for the unexpected.

**We are award winning:** Motion Control Distributor of the Year 2019, Halifax Business Awards Employer of the Year for 2018, 2017 and 2015, Camozzi Distributor of the Year 2018, five times Atlas Copco Distributor of the Year – most recently for 2021.

Please submit applications to [jobs@pps.co.com](mailto:jobs@pps.co.com)

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